## AMENDED IN ASSEMBLY APRIL 16, 2001

CALIFORNIA LEGISLATURE-2001-02 REGULAR SESSION

## ASSEMBLY BILL

No. 1181

## **Introduced by Assembly Member Calderon**

February 23, 2001

An act to amend Sections 790.035 and 790.06 of, and to add Section 790.025 to, the Insurance Code, relating to insurance.

## LEGISLATIVE COUNSEL'S DIGEST

AB 1181, as amended, Calderon. Insurance: unfair practices.

Existing law prohibits a person from engaging in unfair methods of competition and unfair or deceptive acts or practices in the business of insurance. Existing law authorizes, at the discretion of the Insurance Commissioner, the imposition of a civil penalty not to exceed \$5,000 for each prohibited act and not to exceed \$10,000 for a willful act. Existing law requires the commissioner, upon a determination at a hearing that specified methods, acts, or practices are unfair or deceptive, to issue and serve a written report upon the person engaging in the prohibited method, act, or practice.

This bill would require the commissioner to make specific written findings of fact and conclusions of law when imposing a civil penalty upon a person for engaging in unfair methods of competition or unfair or deceptive acts or practices in the business of insurance. The bill would also require the commissioner to include written findings of fact and conclusions of law with the report that is issued and served upon a person for engaging in specified prohibited acts and, with respect to those acts, would define the terms "unfair" and "deceptive."

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Vote: majority. Appropriation: no. Fiscal committee: ves. State-mandated local program: no.

*The people of the State of California do enact as follows:* 

- 1 SECTION 1. Section 790.025 is added to the Insurance Code, 2 to read:
- 3 790.025. (a) Unless otherwise defined in this article, the following definitions shall apply when used to describe an act, method, or practice in proceedings brought by the commissioner under Section 790.06:

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(a) The term "unfair" means an act, method, or practice lacking impartiality with respect to policy holders or applicants that are identical in all respects, including authorized rating criteria, acceptability, and claims experience.

- (b) The term "deceptive" means causing to accept as true that which is false.
- (b) This section shall only apply to proceedings brought by the commissioner under Section 790.06.
- SEC. 2. Section 790.035 of the Insurance Code is amended to read: 18
- 790.035. (a) Any person who engages in any unfair method 20 of competition or any unfair or deceptive act or practice defined in Section 790.03 is liable to the state for a civil penalty to be fixed by the commissioner, not to exceed five thousand dollars (\$5,000) for each act, or, if the act or practice was willful, a civil penalty not to exceed ten thousand dollars (\$10,000) for each act. The commissioner shall have the discretion to establish what constitutes an act. However, when the issuance, amendment, or servicing of a policy or endorsement is inadvertent, all of those acts shall be a single act for the purpose of this section.
  - (b) In exercising discretion under subdivision (a), the commissioner shall make specific written findings of fact and conclusions of law when imposing any civil penalty for engaging in an unfair method of competition or any unfair or deceptive act or practice. The commissioner shall consider whether the method, act, or practice was (1) inadvertent, (2) known to, or authorized or ratified by an officer or management agent of the officer, (3)

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caused injury or damage to another person, or (4) known to, and not challenged by, the commissioner as a result of any prior filing or proceeding under the insurance laws of this state.

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- (c) The penalty imposed by this section shall be imposed by and determined by the commissioner as provided by Section 790.05. The penalty imposed by this section is appealable by means of any remedy provided by Section 12940 or by Chapter 5 (commencing with Section 11500) of Part 1 of Division 3 of Title 2 of the Government Code.
- SEC. 3. Section 790.06 of the Insurance Code is amended to read:

790.06. (a) Whenever the commissioner shall have reason to believe that any person engaged in the business of insurance is engaging in this state in any method of competition or in any act or practice in the conduct of the business that is not defined in Section 790.03, and that the method is unfair or that the act or practice is unfair or deceptive and that a proceeding by him or her in respect thereto would be in the interest of the public, he or she may issue and serve upon that person an order to show cause containing a statement of the methods, acts or practices alleged to be unfair or deceptive and a notice of hearing thereon to be held at a time and place fixed therein, which shall not be less than 30 days after the service thereof, for the purpose of determining whether the alleged methods, acts or practices or any of them should be declared to be unfair or deceptive within the meaning of this article. The order shall specify the reason why the method of competition is alleged to be unfair or the act or practice is alleged to be unfair or deceptive.

The hearings provided by this section shall be conducted in accordance with the Administrative Procedure Act (Chapter 5 (commencing with Section 11500) of Part 1 of Division 3 of Title 2 of the Government Code) and the commissioner shall have all the powers granted therein. If the alleged methods, acts, or practices or any of them are found to be unfair or deceptive within the meaning of this article the commissioner shall issue and service upon that person his or her written report so declaring. The report shall be accompanied by specific written findings of fact and conclusions of law consistent with the requirements of subdivision (b) of Section 790.035.

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- (b) If the report charges a violation of this article and if the method of competition, act or practice has not been discontinued, the commissioner may, through the Attorney General of this state, at any time after 30 days after the service of the report cause a petition to be filed in the superior court of this state within the county wherein the person resides or has his or her principal place of business, to enjoin and restrain the person from engaging in the method, act or practice. The court shall have jurisdiction of the proceeding and shall have power to make and enter appropriate orders in connection therewith and to issue any writs as are ancillary to its jurisdiction or are necessary in its judgment to prevent injury to the public pendente lite.
- (c) A transcript of the proceedings before the commissioner, including all evidence taken and the report and findings shall be filed with the petition. If either party shall apply to the court for leave to adduce additional evidence and shall show, to the satisfaction of the court, that the additional evidence is material and there were reasonable grounds for the failure to adduce the evidence in the proceeding before the commissioner, the court may order the additional evidence to be taken before the commissioner and to be adduced upon the hearing in the manner and upon the terms and conditions as to the court may seem proper. The commissioner may modify his or her findings of fact or make new findings by reason of the additional evidence so taken, and shall file modified or new findings with the return of the additional evidence.
- (d) If the court finds that the method of competition complained of is unfair or that the act or practice complained of is unfair or deceptive, that the proceeding by the commissioner with respect thereto is to the interest of the public and that the findings of the commissioner are supported by the weight of the evidence, it shall issue its order enjoining and restraining the continuance of the method of competition, act or practice.